



K. M. CHANDRASEKHAR

मंत्रिमंडल सचिव  
CABINET SECRETARY  
NEW DELHI

D.O. No. MCIT/DIT/NIC/DCWS/Guidelines/05  
Dated: June 25, 2010

Subject: Compliance of websites to the Guidelines for Indian Government Websites.

Dear Chief Secretary,

Concerns have been raised by individual citizens and media about the quality of Government websites, and their usability, design, accessibility, quality and currency of content, though there are a few Government websites doing very well on the above parameters.

2. The National Informatics Centre has developed guidelines for development and management of Government websites, which have also been adopted by Department of Administrative Reforms and Public Grievances. I request you to take action to update your Departments' websites to comply with the above guidelines. The guidelines are accessible at <http://web.guidelines.gov.in>.

3. I also suggest that a senior level officer in each of the department of your state may be designated as "Web Information Leader" to ensure up-to-date and high quality content on the website as well as timely response/ action on the feedback/ queries received through the websites.

With regards,

Yours sincerely,

  
(K.M. Chandrasekhar)

To  
All Chief Secretaries